

-----Original Message-----

From: General Manager  
Sent: Tuesday, January 28, 2025 10:03 AM  
To: Blanco, Mindy <[MindyBlanco@miamibeachfl.gov](mailto:MindyBlanco@miamibeachfl.gov)>  
Subject: FW: [External] Please do something

Good Morning Mindy,

I hope you enjoyed your weekend. I am sending you one of many emails/complaints that I have received over the course of this weekend of owners feeling they are constantly being targeted/harassed by other unit owners in the building. Can you please advise what if any are the protocols that code compliance follows for individuals that are consistently targeting other owners? I imagine at some point when there is a repeat caller and it is evident that the individual that is residing in the unit is a legal occupant that it would be a clear indication that the complaint is more of a personal matter than an actual concern. Please let me know when you have a chance.

Regards,

Ann Keenan, LCAM  
General Manager

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**From:** General Manager <[gm@roneypalacecondo.com](mailto:gm@roneypalacecondo.com)>  
**Sent:** Tuesday, February 4, 2025 2:54 PM  
**To:** Fleuridor, Wouben <[WoubenFleuridor@miamibeachfl.gov](mailto:WoubenFleuridor@miamibeachfl.gov)>; Moreno, Sebastian <[SebastianMoreno@miamibeachfl.gov](mailto:SebastianMoreno@miamibeachfl.gov)>; Guerrero, Gerardo <[GerardoGuerrero@miamibeachfl.gov](mailto:GerardoGuerrero@miamibeachfl.gov)>  
**Subject:** FW: [External] Please do something

Good Afternoon to all,

Following up on the email below. Please let me know who to speak to about this as we'd like to understand what the protocol is when an owner abuses the system by constantly contacting the city of Miami Beach for specific units due to personal reasons.

Regards,

Ann Keenan, LCAM  
General Manager

Marquis Association Management